

JASPER LUMBER CO. AND NET AT WORK — A PARTNERSHIP BUILT ON TRUST AND RELIABILITY



CHALLENGE

Jasper Lumber Company needed a reliable HR and payroll system to manage complex requirements and multi-entity operations while ensuring timely, accurate payroll for their 150+ employees.

SOLUTION

Partnering with Net at Work, Jasper Lumber now leverages Sage HRMS to streamline payroll, HR, and compliance processes, gaining responsive support and deep resources that ensure the system operates seamlessly week after week.

RESULTS

- Reliable, efficient payroll processing including support for direct deposit and checks for unbanked staff.
- Responsive, expert support delivers confidence and timely resolutions to critical issues, strategic growth initiatives.
- Scalability to roll out Sage HRMS Time and Attendance to mill staff as expansion continues.

COMMITTED TO QUALITY AND SUSTAINABILITY

Nestled in Northwest Alabama, Jasper Lumber Company has been a trusted manufacturer of quality southern pine lumber for over 25 years. Known for its commitment to sustainability, Jasper Lumber has achieved “Green” certification through the Sustainable Forestry Initiative. The company takes pride in educating landowners, logging contractors, and the public on the importance of protecting the environment and ensuring the sustainability of forests for generations to come.

Following a 2020 merger with Canadian forest products manufacturer Tolko, the company doubled its mill capacity from 70 million to 130 million board feet, with plans to reach 180 million. The collaboration brought economic benefits to the surrounding communities and enhanced Jasper Lumber’s ability to serve customers across North America and beyond.

Jasper Lumber isn’t just about producing exceptional lumber — it’s also about the people. As a major employer in its rural community, Jasper Lumber’s employees are at the heart of its success. Their dedication to safety, craftsmanship, and quality drives operations every day, allowing the company to deliver products customers can depend on time and time again.

Behind the scenes, a seamless HR and payroll system is essential to keeping operations running smoothly. For over a decade, Jasper Lumber has relied on Sage HRMS and its trusted partner, Net at Work, to manage mission-critical processes for its 150+ employees, including payroll, HR, time and attendance, and Affordable Care Act (ACA) reporting.

TRUSTED PARTNERSHIP FOR MISSION-CRITICAL TASKS

Spring McGraw, Jasper Lumber’s Payroll Clerk, understands the responsibility she holds. She runs payroll for hundreds of employees each week, some taking advantage of direct deposit and others receiving physical checks.

CLIENT SUCCESS: JASPER LUMBER CO.



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With additional duties on her plate, McGraw relies on Sage HRMS to reliably help her get payroll done — on time and on the mark.

McGraw recalls that before engaging with Net at Work, she often felt overlooked by their previous Sage partner. “I’d get the ‘I’ll check into it’ response, and then I wouldn’t hear back,” she shares. “With payroll, I don’t have time to wait. I need answers immediately.”

Everything changed when Jasper Lumber partnered with Net at Work and joined their Total Care program. The program provides access to on-demand support, training courses, monthly check-ins with a dedicated consultant, and even quarterly business reviews to strategize for success. “Net at Work goes above and beyond,” McGraw says. “Even though I know my consultant has other clients, I always feel like a priority. They have my back.”

RELIABLE SYSTEMS FOR A DEMANDING OPERATION

Sage HRMS is McGraw’s trusted tool. “It just works,” she emphasizes. With the complexities of Jasper Lumber’s operations, including managing multiple entities and handling garnishment rules, Sage HRMS delivers the reliability and functionality McGraw needs to ensure payroll runs smoothly every time.

The organization recently rolled out Sage HRMS Time and Attendance to its office staff and has plans to extend the timeclock functionality to field staff once mill construction and expansion projects are complete. This ability to scale and adapt as the company grows has been invaluable. “We’re always investing in our infrastructure to keep things modern, safe, and efficient,” McGraw explains. “Sage HRMS fits right into that.”

PEACE OF MIND THROUGH EXCEPTIONAL SUPPORT

The culture at Jasper Lumber prioritizes safety and employee well-being. From providing safety awards and incentives to offering staff a ride to work in inclement weather, Jasper Lumber takes care of its team. This same commitment to support extends to the relationship between Jasper Lumber and Net at Work.

McGraw praises the depth and breadth of Net at Work’s support resources. “If my consultant can’t figure out an issue, there’s always someone else at Net at Work who can,” she says. “That peace of mind makes me want to come to work every day.”



In a fast-paced role where payroll must run without fail, McGraw values the responsiveness of the Net at Work team. She knows she can count on them to resolve issues promptly, ensuring that employees get paid accurately and on time. “Net at Work has given me a level of support I’ve never experienced before,” she says. “It’s made all the difference.”

A STRONG FOUNDATION FOR FUTURE GROWTH

As Jasper Lumber continues to expand, its partnership with Net at Work ensures that their HR and payroll systems remain as reliable as ever. With plans to extend Sage HRMS Time and Attendance to mill staff and leverage additional features, Jasper is well-positioned for the next growth phase.

“Sage HRMS and Net at Work provide the tools and support we need to succeed,” McGraw concludes. “With their help, we can focus on what we do best – running a safe, efficient, and successful operation.”

ABOUT NET AT WORK

Founded in 1996, Net at Work is a leading technology advisor to thousands of small-to-medium sized businesses throughout North America. The consultancy offers a rich portfolio of technology, expertise, and services to help organizations derive value from the transformative effects of technology.

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